

Demographics

Gender

Demographic Responses	N	%
Female	7	28.00%
Male	18	72.00%
Prefer not to respond	0	0.00%
Transgender	0	0.00%
Genderqueer	0	0.00%
Additional gender category or Other	0	0.00%
Total	25	100.00%
No Answer	5	

Class Level

Demographic Responses	N	%
1 year or less	9	33.33%
2 years	16	59.26%
3 years	2	7.41%
4 or more years	0	0.00%
Total	27	100.00%
No Answer	3	

Age

Demographic Responses	N	%
18 and under	2	8.00%
19 to 24	11	44.00%
25 to 34	4	16.00%
35 to 44	1	4.00%
45 and over	7	28.00%
Total	25	100.00%
No Answer	5	

Current GPA

Demographic Responses	N	%
No credits earned	3	12.00%
1.99 or below	0	0.00%
2.0 - 2.49	1	4.00%
2.5 - 2.99	4	16.00%
3.0 - 3.49	5	20.00%
3.5 or above	12	48.00%
Total	25	100.00%
No Answer	5	

Demographics

Ethnicity/Race

Demographic Responses	N	%
Black/African-American	6	20.00%
American Indian or Alaskan Native	0	0.00%
Asian or Pacific Islander	0	0.00%
Caucasian/White	20	66.67%
Hispanic	1	3.33%
Other race	0	0.00%
Race - Prefer not to respond	2	6.67%
Multi-racial	1	3.33%
Total	30	100.00%
No Answer	0	0.00%

Current Enrollment Status

Demographic Responses	N	%
Day	27	96.43%
Evening	1	3.57%
Weekend	0	0.00%
Total	28	100.00%
No Answer	2	

Educational Goal

Demographic Responses	N	%
Associate degree	14	53.85%
Vocational/technical program	7	26.92%
Transfer to another institution	0	0.00%
Certification (initial / renewal)	3	11.54%
Self-improvement/pleasure	1	3.85%
Job-related training	0	0.00%
Other educational goal	1	3.85%
Total	26	100.00%
No Answer	4	

Employment

Demographic Responses	N	%
Full-time off campus	8	30.77%
Part-time off campus	9	34.62%
Full-time on campus	2	7.69%
Part-time on campus	1	3.85%
Not employed	6	23.08%
Total	26	100.00%
No Answer	4	

Demographics

Current Class Load

Demographic Responses	N	%
Full-time	20	76.92%
Part-time	6	23.08%
Total	26	100.00%
No Answer	4	

Current Residence

Demographic Responses	N	%
Residence hall	0	0.00%
Own house	6	23.08%
Rent room or apt off campus	9	34.62%
Parent's home	9	34.62%
Other residence	2	7.69%
Total	26	100.00%
No Answer	4	

Residence Classification

Demographic Responses	N	%
In-state	23	88.46%
Out-of-state	3	11.54%
International (not U.S. citizen)	0	0.00%
Total	26	100.00%
No Answer	4	

Disabilities

Demographic Responses	N	%
Yes - Disability	8	30.77%
No - Disability	18	69.23%
Total	26	100.00%
No Answer	4	

Institution Was My...

Demographic Responses	N	%
1st choice	23	76.67%
2nd choice	4	13.33%
3rd choice or lower	3	10.00%
Total	30	100.00%
No Answer	0	0.00%

Strategic Planning Overview

Strengths and Challenges

Strengths

No	Item
40	My academic advisor is knowledgeable about the transfer requirements of other schools.
36	Students are made to feel welcome on this campus.
32	My academic advisor is knowledgeable about my program requirements.
47	There are adequate services to help me decide upon a career.
50	Tutoring services are readily available.
39	The amount of student parking space on campus is adequate.
66	Program requirements are clear and reasonable.
68	On the whole, the campus is well-maintained.
48	Counseling staff care about students as individuals.
64	Nearly all classes deal with practical experiences and applications.
77	Campus item: The transition from Full-Time Advisor to Faculty Advisor, after the first semester, was effective for my registration.
11	Security staff respond quickly in emergencies.
19	This campus provides effective support services for single parents.
17	Personnel in the Veterans' Services program are helpful.
25	My academic advisor is concerned about my success as an individual.
31	The campus is safe and secure for all students.

Challenges

No	Item
58	Nearly all of the faculty are knowledgeable in their fields.
29	Faculty are fair and unbiased in their treatment of individual students.
42	The equipment in the lab facilities is kept up to date.
56	The business office is open during hours which are convenient for most students.
43	Class change (drop/add) policies are reasonable.
52	This school does whatever it can to help me reach my educational goals.
67	Channels for expressing student complaints are readily available.
20	Financial aid counselors are helpful.
35	Policies and procedures regarding registration and course selection are clear and well-publicized.
37	Faculty take into consideration student differences as they teach a course.
15	I am able to register for classes I need with few conflicts.
51	There are convenient ways of paying my school bill.

Institutional Summary

Scales: In Order of Importance

Pulaski Technical College - SSI

National Community Colleges
2019-2022

Scale	①								①	
	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
Instructional Effectiveness	6.58	6.21	1.27	0.37	6.44	5.92	1.14	0.52	0.29	
Service Excellence	6.52	6.02	1.29	0.50	6.32	5.90	1.13	0.42	0.12	
Academic Services	6.51	6.21	1.02	0.30	6.40	6.10	1.07	0.30	0.11	
Academic Advising/Counseling	6.50	6.25	1.36	0.25	6.43	5.87	1.34	0.56	0.38	
Campus Climate	6.49	6.01	1.15	0.48	6.34	5.90	1.13	0.44	0.11	
Concern for the Individual	6.48	6.01	1.47	0.47	6.38	5.82	1.27	0.56	0.19	
Student Centeredness	6.47	6.10	1.37	0.37	6.35	5.94	1.20	0.41	0.16	
Registration Effectiveness	6.43	5.84	1.53	0.59	6.43	5.98	1.06	0.45	-0.14	
Safety and Security	6.41	6.25	1.01	0.16	6.41	5.99	1.11	0.42	0.26	
Admissions and Financial Aid	6.34	5.89	1.21	0.45	6.41	5.89	1.24	0.52	0.00	
Campus Support Services	6.28	6.17	1.78	0.11	6.17	5.79	1.33	0.38	0.38	
Responsiveness to Diverse Populations		6.09	1.59			6.04	1.26		0.05	

★ Difference statistically significant at the .05 level
 ★★ Difference statistically significant at the .01 level
 ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Items: In Order of Importance

		Pulaski Technical College - SSI				National Community Colleges 2019-2022						
S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
🚩	58	Nearly all of the faculty are knowledgeable in their fields.	6.94	6.28	1.49	0.66	6.57	6.15	1.22	0.42	0.13	
	33	Admissions counselors accurately portray the campus in their recruiting practices.	6.92	6.38	1.19	0.54	6.34	5.96	1.37	0.38	0.42	
🚩	29	Faculty are fair and unbiased in their treatment of individual students.	6.84	6.20	1.54	0.64	6.51	5.98	1.41	0.53	0.22	
	28	It is an enjoyable experience to be a student on this campus.	6.83	6.37	1.12	0.46	6.42	5.99	1.38	0.43	0.38	
★	40	My academic advisor is knowledgeable about the transfer requirements of other schools.	6.83	6.82	0.60	0.01	6.46	5.89	1.54	0.57	0.93	★
★	36	Students are made to feel welcome on this campus.	6.82	6.56	0.92	0.26	6.49	6.16	1.24	0.33	0.40	
	18	The quality of instruction I receive in most of my classes is excellent.	6.80	6.38	0.92	0.42	6.54	5.82	1.40	0.72	0.56	
🚩	42	The equipment in the lab facilities is kept up to date.	6.79	6.13	1.36	0.66	6.43	6.01	1.32	0.42	0.12	
🚩	56	The business office is open during hours which are convenient for most students.	6.77	6.00	1.73	0.77	6.36	5.96	1.36	0.40	0.04	
★	32	My academic advisor is knowledgeable about my program requirements.	6.76	6.67	0.77	0.09	6.55	6.00	1.50	0.55	0.67	
	57	Administrators are approachable to students.	6.76	6.33	1.14	0.43	6.37	5.93	1.41	0.44	0.40	
🚩	43	Class change (drop/add) policies are reasonable.	6.75	6.18	1.38	0.57	6.41	6.06	1.35	0.35	0.12	
★	47	There are adequate services to help me decide upon a career.	6.75	6.44	1.03	0.31	6.39	5.89	1.42	0.50	0.55	
★	50	Tutoring services are readily available.	6.75	6.73	0.65	0.02	6.44	6.15	1.29	0.29	0.58	
	22	People on this campus respect and are supportive of each other.	6.74	6.30	0.98	0.44	6.40	6.06	1.25	0.34	0.24	
	45	This institution has a good reputation within the community.	6.74	6.35	0.88	0.39	6.39	6.19	1.21	0.20	0.16	
	70	I am able to experience intellectual growth here.	6.74	6.30	1.38	0.44	6.56	6.22	1.19	0.34	0.08	
	72	Campus item: Your experience during your first year was excellent.	6.74	6.40	0.99	0.34						
★	39	The amount of student parking space on campus is adequate.	6.73	6.63	1.02	0.10	6.37	5.80	1.61	0.57	0.83	★
★	66	Program requirements are clear and reasonable.	6.72	6.58	0.77	0.14	6.52	6.04	1.33	0.48	0.54	
★	68	On the whole, the campus is well-maintained.	6.72	6.47	0.96	0.25	6.48	6.31	1.10	0.17	0.16	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Items: In Order of Importance

Pulaski Technical College - SSI

National Community Colleges 2019-2022

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
★	48	Counseling staff care about students as individuals.	6.69	6.50	0.80	0.19	6.45	6.00	1.40	0.45	0.50	
	49	Admissions counselors respond to prospective students' unique needs and requests.	6.69	6.29	1.07	0.40	6.40	5.95	1.38	0.45	0.34	
🚩	52	This school does whatever it can to help me reach my educational goals.	6.67	5.63	1.26	1.04	6.46	5.84	1.45	0.62	-0.21	
★	64	Nearly all classes deal with practical experiences and applications.	6.67	6.47	0.84	0.20	6.36	5.90	1.35	0.46	0.57	
🚩	67	Channels for expressing student complaints are readily available.	6.67	5.82	1.74	0.85	6.30	5.51	1.74	0.79	0.31	
	34	Computers and/or Wi-Fi are adequate and accessible.	6.65	6.18	1.47	0.47	6.41	6.16	1.25	0.25	0.02	
★	77	Campus item: The transition from Full-Time Advisor to Faculty Advisor, after the first se...	6.64	6.45	1.21	0.19						
🚩	20	Financial aid counselors are helpful.	6.63	5.88	1.41	0.75	6.42	5.78	1.57	0.64	0.10	
🚩	35	Policies and procedures regarding registration and course selection are clear and well-p...	6.63	5.94	1.52	0.69	6.46	5.96	1.36	0.50	-0.02	
🚩	37	Faculty take into consideration student differences as they teach a course.	6.63	6.00	1.54	0.63	6.37	5.73	1.50	0.64	0.27	
★	11	Security staff respond quickly in emergencies.	6.61	6.50	0.71	0.11	6.45	5.99	1.34	0.46	0.51	
	46	Faculty provide timely feedback about student progress in a course.	6.61	6.26	1.05	0.35	6.46	5.83	1.46	0.63	0.43	
🚩	15	I am able to register for classes I need with few conflicts.	6.58	5.35	1.93	1.23	6.50	5.92	1.42	0.58	-0.57	
	74	Campus item: Faculty Advisors and Full-Time Advisors help me stay motivated to comp...	6.58	6.21	1.32	0.37						
★	19	This campus provides effective support services for single parents.	6.57	6.71	0.49	-0.14	6.12	5.72	1.51	0.40	0.99	
★	17	Personnel in the Veterans' Services program are helpful.	6.56	6.57	0.53	-0.01	6.06	5.73	1.51	0.33	0.84	
★	25	My academic advisor is concerned about my success as an individual.	6.56	6.42	0.90	0.14	6.37	5.71	1.66	0.66	0.71	
★	31	The campus is safe and secure for all students.	6.56	6.45	0.91	0.11	6.60	6.25	1.13	0.35	0.20	
🚩	51	There are convenient ways of paying my school bill.	6.56	5.85	1.78	0.71	6.47	6.07	1.35	0.40	-0.22	
	79	Campus item: The campus cares about students when they face challenges in life that e...	6.56	6.28	1.18	0.28						
	30	The career services office provides students with the help they need to get a job.	6.55	6.60	0.70	-0.05	6.38	5.91	1.41	0.47	0.69	

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National Group Means are based on 79,049 records

Institutional Summary

Items: In Order of Importance

Scale

Pulaski Technical College - SSI

National Community Colleges 2019-2022

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	38	The student center is a comfortable place for students to spend their leisure time.	6.55	6.60	0.84	-0.05	6.22	6.04	1.32	0.18	0.56	
	75	Campus item: Career Services supports my individual needs by providing guidance indi...	6.55	6.27	1.79	0.28						
	14	Library resources and services are adequate.	6.53	5.82	1.70	0.71	6.41	6.14	1.23	0.27	-0.32	
	53	The assessment and course placement procedures are reasonable.	6.53	6.17	0.86	0.36	6.40	6.00	1.32	0.40	0.17	
	54	Faculty are interested in my academic problems.	6.53	5.88	1.71	0.65	6.33	5.74	1.52	0.59	0.14	
	61	Faculty are usually available after class and during office hours.	6.52	6.18	1.61	0.34	6.43	6.11	1.26	0.32	0.07	
	16	The college shows concern for students as individuals.	6.50	5.50	1.85	1.00	6.33	5.69	1.55	0.64	-0.19	
	27	The campus staff are caring and helpful.	6.50	6.26	0.99	0.24	6.43	6.11	1.22	0.32	0.15	
	65	Students are notified early in the term if they are doing poorly in a class.	6.50	6.20	1.26	0.30	6.36	5.58	1.71	0.78	0.62	
	76	Campus item: The campus does an excellent job making me aware of how I should con...	6.50	5.79	1.58	0.71						
	5	The personnel involved in registration are helpful.	6.45	6.00	1.30	0.45	6.42	5.94	1.42	0.48	0.06	
	55	Academic support services adequately meet the needs of students.	6.44	6.27	1.03	0.17	6.41	5.96	1.36	0.45	0.31	
	69	There is a good variety of courses provided on this campus.	6.42	6.50	1.19	-0.08	6.51	6.18	1.21	0.33	0.32	
	23	Faculty are understanding of students' unique life circumstances.	6.39	5.94	1.66	0.45	6.43	5.79	1.52	0.64	0.15	
	44	I generally know what's happening on campus.	6.39	5.68	1.49	0.71	5.98	5.63	1.56	0.35	0.05	
	62	Bookstore staff are helpful.	6.38	5.88	1.54	0.50	6.34	6.07	1.36	0.27	-0.19	
	63	I seldom get the "run-around" when seeking information on this campus.	6.38	5.24	1.79	1.14	6.27	5.67	1.61	0.60	-0.43	
	80	Campus item: The campus does an excellent job connecting students with student orga...	6.38	6.20	1.21	0.18						
	59	New student orientation services help students adjust to college.	6.36	6.11	1.69	0.25	6.29	5.89	1.48	0.40	0.22	
	26	Library staff are helpful and approachable.	6.33	6.71	0.47	-0.38	6.36	6.19	1.21	0.17	0.52	
	60	Billing policies are reasonable.	6.31	6.00	1.41	0.31	6.41	5.97	1.37	0.44	0.03	
	9	Internships or practical experiences are provided in my degree/certificate program.	6.26	5.89	1.49	0.37	6.23	5.62	1.60	0.61	0.27	
	21	There are a sufficient number of study areas on campus.	6.26	5.96	1.66	0.30	6.34	6.10	1.30	0.24	-0.14	

National Group Means are based on 79,049 records

- ★ Difference statistically significant at the .05 level
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- ★★★ Difference statistically significant at the .001 level

Institutional Summary

Items: In Order of Importance

		Pulaski Technical College - SSI				National Community Colleges 2019-2022						
S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	41	Admissions staff are knowledgeable.	6.26	6.07	1.38	0.19	6.48	6.08	1.29	0.40	-0.01	
	87	Cost as factor in decision to enroll.	6.25				6.39					
	3	The quality of instruction in the vocational/technical programs is excellent.	6.19	6.05	1.33	0.14	6.38	5.80	1.37	0.58	0.25	
	73	Campus item: Student activities are scheduled during times when I am able to attend.	6.19	5.53	1.88	0.66						
	12	My academic advisor helps me set goals to work toward.	6.16	5.79	1.32	0.37	6.29	5.67	1.71	0.62	0.12	
	13	Financial aid awards are announced to students in time to be helpful in college planning.	6.11	5.32	1.83	0.79	6.40	5.73	1.57	0.67	-0.41	
	24	Parking lots are well-lighted and secure.	6.11	6.11	1.24	0.00	6.39	5.95	1.40	0.44	0.16	
	78	Campus item: Refund and billing policies were clear and made sense to me.	6.11	5.74	1.94	0.37						
	6	My academic advisor is approachable.	6.05	6.29	1.55	-0.24	6.47	5.99	1.51	0.48	0.30	
	88	Financial aid as factor in decision to enroll.	6.05				6.29					
	4	Security staff are helpful.	6.00	5.62	1.66	0.38	6.21	5.90	1.41	0.31	-0.28	
	71	Campus item: The quality of student activities is excellent on campus.	5.96	5.90	1.67	0.06						
	2	Faculty care about me as an individual.	5.95	5.67	1.65	0.28	6.25	5.77	1.43	0.48	-0.10	
	89	Academic reputation as factor in decision to enroll.	5.95				6.11					
	93	Geographic setting as factor in decision to enroll.	5.89				5.85					
	1	Most students feel a sense of belonging here.	5.82	5.79	1.42	0.03	6.09	5.77	1.35	0.32	0.02	
	7	Adequate financial aid is available for most students.	5.81	5.62	1.56	0.19	6.43	5.81	1.54	0.62	-0.19	
	8	Classes are scheduled at times that are convenient for me.	5.67	5.55	2.09	0.12	6.45	5.88	1.43	0.57	-0.33	
	92	Recommendations from family/friends as factor in decision to enroll.	5.56				5.34					
	94	Campus appearance as factor in decision to enroll.	5.52				5.50					
	95	Personalized attention prior to enrollment as factor in decision to enroll.	5.40				5.72					
	90	Size of institution as factor in decision to enroll.	5.26				5.46					
	10	Child care facilities are available on campus.	4.55	4.30	2.79	0.25	5.51	5.03	2.05	0.48	-0.73	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Items: In Order of Importance

Pulaski Technical College - SSI

National Community Colleges 2019-2022

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	91	Opportunity to play sports as factor in decision to enroll.	4.08				4.22					
	81	Institution's commitment to part-time students?		6.05	1.75			6.07	1.31		-0.02	
	82	Institution's commitment to evening students?		5.81	1.94			5.96	1.40		-0.15	
	83	Institution's commitment to older, returning learners?		6.33	1.15			6.07	1.36		0.26	
	84	Institution's commitment to under-represented populations?		6.47	0.80			6.05	1.33		0.42	
	85	Institution's commitment to commuters?		5.76	2.02			5.97	1.38		-0.21	
	86	Institution's commitment to students with disabilities?		6.12	1.73			6.15	1.30		-0.03	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Academic Advising/Counseling

Pulaski Technical College - SSI

**National Community Colleges
2019-2022**

Scale _____

Academic Advising/Counseling

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	6	My academic advisor is approachable.	6.05	6.29	1.55	-0.24	6.47	5.99	1.51	0.48	0.30	
	12	My academic advisor helps me set goals to work toward.	6.16	5.79	1.32	0.37	6.29	5.67	1.71	0.62	0.12	
★	25	My academic advisor is concerned about my success as an individual.	6.56	6.42	0.90	0.14	6.37	5.71	1.66	0.66	0.71	
★	32	My academic advisor is knowledgeable about my program requirements.	6.76	6.67	0.77	0.09	6.55	6.00	1.50	0.55	0.67	
★	40	My academic advisor is knowledgeable about the transfer requirements of other schools.	6.83	6.82	0.60	0.01	6.46	5.89	1.54	0.57	0.93	★
★	48	Counseling staff care about students as individuals.	6.69	6.50	0.80	0.19	6.45	6.00	1.40	0.45	0.50	
🚩	52	This school does whatever it can to help me reach my educational goals.	6.67	5.63	1.26	1.04	6.46	5.84	1.45	0.62	-0.21	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Academic Services

Pulaski Technical College - SSI

**National Community Colleges
2019-2022**

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	14	Library resources and services are adequate.	6.53	5.82	1.70	0.71	6.41	6.14	1.23	0.27	-0.32	
	21	There are a sufficient number of study areas on campus.	6.26	5.96	1.66	0.30	6.34	6.10	1.30	0.24	-0.14	
	26	Library staff are helpful and approachable.	6.33	6.71	0.47	-0.38	6.36	6.19	1.21	0.17	0.52	
	34	Computers and/or Wi-Fi are adequate and accessible.	6.65	6.18	1.47	0.47	6.41	6.16	1.25	0.25	0.02	
🚩	42	The equipment in the lab facilities is kept up to date.	6.79	6.13	1.36	0.66	6.43	6.01	1.32	0.42	0.12	
★	50	Tutoring services are readily available.	6.75	6.73	0.65	0.02	6.44	6.15	1.29	0.29	0.58	
	55	Academic support services adequately meet the needs of students.	6.44	6.27	1.03	0.17	6.41	5.96	1.36	0.45	0.31	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale – Admissions and Financial Aid

Pulaski Technical College - SSI

**National Community Colleges
2019-2022**

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	7	Adequate financial aid is available for most students.	5.81	5.62	1.56	0.19	6.43	5.81	1.54	0.62	-0.19	
	13	Financial aid awards are announced to students in time to be helpful in college planning.	6.11	5.32	1.83	0.79	6.40	5.73	1.57	0.67	-0.41	
	20	Financial aid counselors are helpful.	6.63	5.88	1.41	0.75	6.42	5.78	1.57	0.64	0.10	
	33	Admissions counselors accurately portray the campus in their recruiting practices.	6.92	6.38	1.19	0.54	6.34	5.96	1.37	0.38	0.42	
	41	Admissions staff are knowledgeable.	6.26	6.07	1.38	0.19	6.48	6.08	1.29	0.40	-0.01	
	49	Admissions counselors respond to prospective students' unique needs and requests.	6.69	6.29	1.07	0.40	6.40	5.95	1.38	0.45	0.34	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale – Campus Climate

Pulaski Technical College - SSI

**National Community Colleges
2019-2022**

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	1	Most students feel a sense of belonging here.	5.82	5.79	1.42	0.03	6.09	5.77	1.35	0.32	0.02	
	2	Faculty care about me as an individual.	5.95	5.67	1.65	0.28	6.25	5.77	1.43	0.48	-0.10	
	16	The college shows concern for students as individuals.	6.50	5.50	1.85	1.00	6.33	5.69	1.55	0.64	-0.19	
	22	People on this campus respect and are supportive of each other.	6.74	6.30	0.98	0.44	6.40	6.06	1.25	0.34	0.24	
	27	The campus staff are caring and helpful.	6.50	6.26	0.99	0.24	6.43	6.11	1.22	0.32	0.15	
	28	It is an enjoyable experience to be a student on this campus.	6.83	6.37	1.12	0.46	6.42	5.99	1.38	0.43	0.38	
★	31	The campus is safe and secure for all students.	6.56	6.45	0.91	0.11	6.60	6.25	1.13	0.35	0.20	
★	36	Students are made to feel welcome on this campus.	6.82	6.56	0.92	0.26	6.49	6.16	1.24	0.33	0.40	
	44	I generally know what's happening on campus.	6.39	5.68	1.49	0.71	5.98	5.63	1.56	0.35	0.05	
	45	This institution has a good reputation within the community.	6.74	6.35	0.88	0.39	6.39	6.19	1.21	0.20	0.16	
🚩	52	This school does whatever it can to help me reach my educational goals.	6.67	5.63	1.26	1.04	6.46	5.84	1.45	0.62	-0.21	
	57	Administrators are approachable to students.	6.76	6.33	1.14	0.43	6.37	5.93	1.41	0.44	0.40	
	59	New student orientation services help students adjust to college.	6.36	6.11	1.69	0.25	6.29	5.89	1.48	0.40	0.22	
	63	I seldom get the "run-around" when seeking information on this campus.	6.38	5.24	1.79	1.14	6.27	5.67	1.61	0.60	-0.43	
🚩	67	Channels for expressing student complaints are readily available.	6.67	5.82	1.74	0.85	6.30	5.51	1.74	0.79	0.31	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale – Campus Support Services

Pulaski Technical College - SSI

**National Community Colleges
2019-2022**

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	10	Child care facilities are available on campus.	4.55	4.30	2.79	0.25	5.51	5.03	2.05	0.48	-0.73	
★	17	Personnel in the Veterans' Services program are helpful.	6.56	6.57	0.53	-0.01	6.06	5.73	1.51	0.33	0.84	
★	19	This campus provides effective support services for single parents.	6.57	6.71	0.49	-0.14	6.12	5.72	1.51	0.40	0.99	
	30	The career services office provides students with the help they need to get a job.	6.55	6.60	0.70	-0.05	6.38	5.91	1.41	0.47	0.69	
	38	The student center is a comfortable place for students to spend their leisure time.	6.55	6.60	0.84	-0.05	6.22	6.04	1.32	0.18	0.56	
★	47	There are adequate services to help me decide upon a career.	6.75	6.44	1.03	0.31	6.39	5.89	1.42	0.50	0.55	
	59	New student orientation services help students adjust to college.	6.36	6.11	1.69	0.25	6.29	5.89	1.48	0.40	0.22	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale – Concern for the Individual

Pulaski Technical College - SSI

**National Community Colleges
2019-2022**

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	2	Faculty care about me as an individual.	5.95	5.67	1.65	0.28	6.25	5.77	1.43	0.48	-0.10	
	16	The college shows concern for students as individuals.	6.50	5.50	1.85	1.00	6.33	5.69	1.55	0.64	-0.19	
★	25	My academic advisor is concerned about my success as an individual.	6.56	6.42	0.90	0.14	6.37	5.71	1.66	0.66	0.71	
★	29	Faculty are fair and unbiased in their treatment of individual students.	6.84	6.20	1.54	0.64	6.51	5.98	1.41	0.53	0.22	
★	48	Counseling staff care about students as individuals.	6.69	6.50	0.80	0.19	6.45	6.00	1.40	0.45	0.50	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale – Instructional Effectiveness

Pulaski Technical College - SSI

National Community Colleges
2019-2022

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	2	Faculty care about me as an individual.	5.95	5.67	1.65	0.28	6.25	5.77	1.43	0.48	-0.10	
	18	The quality of instruction I receive in most of my classes is excellent.	6.80	6.38	0.92	0.42	6.54	5.82	1.40	0.72	0.56	
	23	Faculty are understanding of students' unique life circumstances.	6.39	5.94	1.66	0.45	6.43	5.79	1.52	0.64	0.15	
🚩	29	Faculty are fair and unbiased in their treatment of individual students.	6.84	6.20	1.54	0.64	6.51	5.98	1.41	0.53	0.22	
🚩	37	Faculty take into consideration student differences as they teach a course.	6.63	6.00	1.54	0.63	6.37	5.73	1.50	0.64	0.27	
	46	Faculty provide timely feedback about student progress in a course.	6.61	6.26	1.05	0.35	6.46	5.83	1.46	0.63	0.43	
	54	Faculty are interested in my academic problems.	6.53	5.88	1.71	0.65	6.33	5.74	1.52	0.59	0.14	
🚩	58	Nearly all of the faculty are knowledgeable in their fields.	6.94	6.28	1.49	0.66	6.57	6.15	1.22	0.42	0.13	
	61	Faculty are usually available after class and during office hours.	6.52	6.18	1.61	0.34	6.43	6.11	1.26	0.32	0.07	
★	64	Nearly all classes deal with practical experiences and applications.	6.67	6.47	0.84	0.20	6.36	5.90	1.35	0.46	0.57	
	65	Students are notified early in the term if they are doing poorly in a class.	6.50	6.20	1.26	0.30	6.36	5.58	1.71	0.78	0.62	
★	66	Program requirements are clear and reasonable.	6.72	6.58	0.77	0.14	6.52	6.04	1.33	0.48	0.54	
	69	There is a good variety of courses provided on this campus.	6.42	6.50	1.19	-0.08	6.51	6.18	1.21	0.33	0.32	
	70	I am able to experience intellectual growth here.	6.74	6.30	1.38	0.44	6.56	6.22	1.19	0.34	0.08	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale – Registration Effectiveness

		Pulaski Technical College - SSI				National Community Colleges 2019-2022						
Scale												
Registration Effectiveness												
S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	5	The personnel involved in registration are helpful.	6.45	6.00	1.30	0.45	6.42	5.94	1.42	0.48	0.06	
	8	Classes are scheduled at times that are convenient for me.	5.67	5.55	2.09	0.12	6.45	5.88	1.43	0.57	-0.33	
★	15	I am able to register for classes I need with few conflicts.	6.58	5.35	1.93	1.23	6.50	5.92	1.42	0.58	-0.57	
★★	35	Policies and procedures regarding registration and course selection are clear and well-p...	6.63	5.94	1.52	0.69	6.46	5.96	1.36	0.50	-0.02	
★★★	43	Class change (drop/add) policies are reasonable.	6.75	6.18	1.38	0.57	6.41	6.06	1.35	0.35	0.12	
★★★	51	There are convenient ways of paying my school bill.	6.56	5.85	1.78	0.71	6.47	6.07	1.35	0.40	-0.22	
★★★	56	The business office is open during hours which are convenient for most students.	6.77	6.00	1.73	0.77	6.36	5.96	1.36	0.40	0.04	
	60	Billing policies are reasonable.	6.31	6.00	1.41	0.31	6.41	5.97	1.37	0.44	0.03	
	62	Bookstore staff are helpful.	6.38	5.88	1.54	0.50	6.34	6.07	1.36	0.27	-0.19	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale – Responsiveness to Diverse Populations

Pulaski Technical College - SSI

**National Community Colleges
2019-2022**

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	81	Institution's commitment to part-time students?		6.05	1.75			6.07	1.31		-0.02	
	82	Institution's commitment to evening students?		5.81	1.94			5.96	1.40		-0.15	
	83	Institution's commitment to older, returning learners?		6.33	1.15			6.07	1.36		0.26	
	84	Institution's commitment to under-represented populations?		6.47	0.80			6.05	1.33		0.42	
	85	Institution's commitment to commuters?		5.76	2.02			5.97	1.38		-0.21	
	86	Institution's commitment to students with disabilities?		6.12	1.73			6.15	1.30		-0.03	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale – Safety and Security

Pulaski Technical College - SSI

**National Community Colleges
2019-2022**

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	4	Security staff are helpful.	6.00	5.62	1.66	0.38	6.21	5.90	1.41	0.31	-0.28	
★	11	Security staff respond quickly in emergencies.	6.61	6.50	0.71	0.11	6.45	5.99	1.34	0.46	0.51	
	24	Parking lots are well-lighted and secure.	6.11	6.11	1.24	0.00	6.39	5.95	1.40	0.44	0.16	
★	31	The campus is safe and secure for all students.	6.56	6.45	0.91	0.11	6.60	6.25	1.13	0.35	0.20	
★	39	The amount of student parking space on campus is adequate.	6.73	6.63	1.02	0.10	6.37	5.80	1.61	0.57	0.83	★

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale – Service Excellence

Pulaski Technical College - SSI

**National Community Colleges
2019-2022**

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	5	The personnel involved in registration are helpful.	6.45	6.00	1.30	0.45	6.42	5.94	1.42	0.48	0.06	
	22	People on this campus respect and are supportive of each other.	6.74	6.30	0.98	0.44	6.40	6.06	1.25	0.34	0.24	
	26	Library staff are helpful and approachable.	6.33	6.71	0.47	-0.38	6.36	6.19	1.21	0.17	0.52	
	27	The campus staff are caring and helpful.	6.50	6.26	0.99	0.24	6.43	6.11	1.22	0.32	0.15	
	44	I generally know what's happening on campus.	6.39	5.68	1.49	0.71	5.98	5.63	1.56	0.35	0.05	
	57	Administrators are approachable to students.	6.76	6.33	1.14	0.43	6.37	5.93	1.41	0.44	0.40	
	62	Bookstore staff are helpful.	6.38	5.88	1.54	0.50	6.34	6.07	1.36	0.27	-0.19	
	63	I seldom get the "run-around" when seeking information on this campus.	6.38	5.24	1.79	1.14	6.27	5.67	1.61	0.60	-0.43	
	67	Channels for expressing student complaints are readily available.	6.67	5.82	1.74	0.85	6.30	5.51	1.74	0.79	0.31	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Scales: In Order With Items That Make Up the Scale – Student Centeredness

Pulaski Technical College - SSI

**National Community Colleges
2019-2022**

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	1	Most students feel a sense of belonging here.	5.82	5.79	1.42	0.03	6.09	5.77	1.35	0.32	0.02	
	16	The college shows concern for students as individuals.	6.50	5.50	1.85	1.00	6.33	5.69	1.55	0.64	-0.19	
	27	The campus staff are caring and helpful.	6.50	6.26	0.99	0.24	6.43	6.11	1.22	0.32	0.15	
	28	It is an enjoyable experience to be a student on this campus.	6.83	6.37	1.12	0.46	6.42	5.99	1.38	0.43	0.38	
★	36	Students are made to feel welcome on this campus.	6.82	6.56	0.92	0.26	6.49	6.16	1.24	0.33	0.40	
	57	Administrators are approachable to students.	6.76	6.33	1.14	0.43	6.37	5.93	1.41	0.44	0.40	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Items: In Sequential Order

Pulaski Technical College - SSI

National Community Colleges
2019-2022

Scale

S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	1	Most students feel a sense of belonging here.	5.82	5.79	1.42	0.03	6.09	5.77	1.35	0.32	0.02	
	2	Faculty care about me as an individual.	5.95	5.67	1.65	0.28	6.25	5.77	1.43	0.48	-0.10	
	3	The quality of instruction in the vocational/technical programs is excellent.	6.19	6.05	1.33	0.14	6.38	5.80	1.37	0.58	0.25	
	4	Security staff are helpful.	6.00	5.62	1.66	0.38	6.21	5.90	1.41	0.31	-0.28	
	5	The personnel involved in registration are helpful.	6.45	6.00	1.30	0.45	6.42	5.94	1.42	0.48	0.06	
	6	My academic advisor is approachable.	6.05	6.29	1.55	-0.24	6.47	5.99	1.51	0.48	0.30	
	7	Adequate financial aid is available for most students.	5.81	5.62	1.56	0.19	6.43	5.81	1.54	0.62	-0.19	
	8	Classes are scheduled at times that are convenient for me.	5.67	5.55	2.09	0.12	6.45	5.88	1.43	0.57	-0.33	
	9	Internships or practical experiences are provided in my degree/certificate program.	6.26	5.89	1.49	0.37	6.23	5.62	1.60	0.61	0.27	
	10	Child care facilities are available on campus.	4.55	4.30	2.79	0.25	5.51	5.03	2.05	0.48	-0.73	
★	11	Security staff respond quickly in emergencies.	6.61	6.50	0.71	0.11	6.45	5.99	1.34	0.46	0.51	
	12	My academic advisor helps me set goals to work toward.	6.16	5.79	1.32	0.37	6.29	5.67	1.71	0.62	0.12	
	13	Financial aid awards are announced to students in time to be helpful in college planning.	6.11	5.32	1.83	0.79	6.40	5.73	1.57	0.67	-0.41	
	14	Library resources and services are adequate.	6.53	5.82	1.70	0.71	6.41	6.14	1.23	0.27	-0.32	
🚩	15	I am able to register for classes I need with few conflicts.	6.58	5.35	1.93	1.23	6.50	5.92	1.42	0.58	-0.57	
	16	The college shows concern for students as individuals.	6.50	5.50	1.85	1.00	6.33	5.69	1.55	0.64	-0.19	
★	17	Personnel in the Veterans' Services program are helpful.	6.56	6.57	0.53	-0.01	6.06	5.73	1.51	0.33	0.84	
	18	The quality of instruction I receive in most of my classes is excellent.	6.80	6.38	0.92	0.42	6.54	5.82	1.40	0.72	0.56	
★	19	This campus provides effective support services for single parents.	6.57	6.71	0.49	-0.14	6.12	5.72	1.51	0.40	0.99	
🚩	20	Financial aid counselors are helpful.	6.63	5.88	1.41	0.75	6.42	5.78	1.57	0.64	0.10	
	21	There are a sufficient number of study areas on campus.	6.26	5.96	1.66	0.30	6.34	6.10	1.30	0.24	-0.14	
	22	People on this campus respect and are supportive of each other.	6.74	6.30	0.98	0.44	6.40	6.06	1.25	0.34	0.24	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Items: In Sequential Order

		Pulaski Technical College - SSI				National Community Colleges 2019-2022						
S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	23	Faculty are understanding of students' unique life circumstances.	6.39	5.94	1.66	0.45	6.43	5.79	1.52	0.64	0.15	
	24	Parking lots are well-lighted and secure.	6.11	6.11	1.24	0.00	6.39	5.95	1.40	0.44	0.16	
★	25	My academic advisor is concerned about my success as an individual.	6.56	6.42	0.90	0.14	6.37	5.71	1.66	0.66	0.71	
	26	Library staff are helpful and approachable.	6.33	6.71	0.47	-0.38	6.36	6.19	1.21	0.17	0.52	
	27	The campus staff are caring and helpful.	6.50	6.26	0.99	0.24	6.43	6.11	1.22	0.32	0.15	
	28	It is an enjoyable experience to be a student on this campus.	6.83	6.37	1.12	0.46	6.42	5.99	1.38	0.43	0.38	
🚩	29	Faculty are fair and unbiased in their treatment of individual students.	6.84	6.20	1.54	0.64	6.51	5.98	1.41	0.53	0.22	
	30	The career services office provides students with the help they need to get a job.	6.55	6.60	0.70	-0.05	6.38	5.91	1.41	0.47	0.69	
★	31	The campus is safe and secure for all students.	6.56	6.45	0.91	0.11	6.60	6.25	1.13	0.35	0.20	
★	32	My academic advisor is knowledgeable about my program requirements.	6.76	6.67	0.77	0.09	6.55	6.00	1.50	0.55	0.67	
	33	Admissions counselors accurately portray the campus in their recruiting practices.	6.92	6.38	1.19	0.54	6.34	5.96	1.37	0.38	0.42	
	34	Computers and/or Wi-Fi are adequate and accessible.	6.65	6.18	1.47	0.47	6.41	6.16	1.25	0.25	0.02	
🚩	35	Policies and procedures regarding registration and course selection are clear and well-p...	6.63	5.94	1.52	0.69	6.46	5.96	1.36	0.50	-0.02	
★	36	Students are made to feel welcome on this campus.	6.82	6.56	0.92	0.26	6.49	6.16	1.24	0.33	0.40	
🚩	37	Faculty take into consideration student differences as they teach a course.	6.63	6.00	1.54	0.63	6.37	5.73	1.50	0.64	0.27	
	38	The student center is a comfortable place for students to spend their leisure time.	6.55	6.60	0.84	-0.05	6.22	6.04	1.32	0.18	0.56	
★	39	The amount of student parking space on campus is adequate.	6.73	6.63	1.02	0.10	6.37	5.80	1.61	0.57	0.83	★
★	40	My academic advisor is knowledgeable about the transfer requirements of other schools.	6.83	6.82	0.60	0.01	6.46	5.89	1.54	0.57	0.93	★
	41	Admissions staff are knowledgeable.	6.26	6.07	1.38	0.19	6.48	6.08	1.29	0.40	-0.01	
🚩	42	The equipment in the lab facilities is kept up to date.	6.79	6.13	1.36	0.66	6.43	6.01	1.32	0.42	0.12	
🚩	43	Class change (drop/add) policies are reasonable.	6.75	6.18	1.38	0.57	6.41	6.06	1.35	0.35	0.12	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Items: In Sequential Order

		Pulaski Technical College - SSI				National Community Colleges 2019-2022						
S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	44	I generally know what's happening on campus.	6.39	5.68	1.49	0.71	5.98	5.63	1.56	0.35	0.05	
	45	This institution has a good reputation within the community.	6.74	6.35	0.88	0.39	6.39	6.19	1.21	0.20	0.16	
	46	Faculty provide timely feedback about student progress in a course.	6.61	6.26	1.05	0.35	6.46	5.83	1.46	0.63	0.43	
★	47	There are adequate services to help me decide upon a career.	6.75	6.44	1.03	0.31	6.39	5.89	1.42	0.50	0.55	
★	48	Counseling staff care about students as individuals.	6.69	6.50	0.80	0.19	6.45	6.00	1.40	0.45	0.50	
	49	Admissions counselors respond to prospective students' unique needs and requests.	6.69	6.29	1.07	0.40	6.40	5.95	1.38	0.45	0.34	
★	50	Tutoring services are readily available.	6.75	6.73	0.65	0.02	6.44	6.15	1.29	0.29	0.58	
🚩	51	There are convenient ways of paying my school bill.	6.56	5.85	1.78	0.71	6.47	6.07	1.35	0.40	-0.22	
🚩	52	This school does whatever it can to help me reach my educational goals.	6.67	5.63	1.26	1.04	6.46	5.84	1.45	0.62	-0.21	
	53	The assessment and course placement procedures are reasonable.	6.53	6.17	0.86	0.36	6.40	6.00	1.32	0.40	0.17	
	54	Faculty are interested in my academic problems.	6.53	5.88	1.71	0.65	6.33	5.74	1.52	0.59	0.14	
	55	Academic support services adequately meet the needs of students.	6.44	6.27	1.03	0.17	6.41	5.96	1.36	0.45	0.31	
🚩	56	The business office is open during hours which are convenient for most students.	6.77	6.00	1.73	0.77	6.36	5.96	1.36	0.40	0.04	
	57	Administrators are approachable to students.	6.76	6.33	1.14	0.43	6.37	5.93	1.41	0.44	0.40	
🚩	58	Nearly all of the faculty are knowledgeable in their fields.	6.94	6.28	1.49	0.66	6.57	6.15	1.22	0.42	0.13	
	59	New student orientation services help students adjust to college.	6.36	6.11	1.69	0.25	6.29	5.89	1.48	0.40	0.22	
	60	Billing policies are reasonable.	6.31	6.00	1.41	0.31	6.41	5.97	1.37	0.44	0.03	
	61	Faculty are usually available after class and during office hours.	6.52	6.18	1.61	0.34	6.43	6.11	1.26	0.32	0.07	
	62	Bookstore staff are helpful.	6.38	5.88	1.54	0.50	6.34	6.07	1.36	0.27	-0.19	
	63	I seldom get the "run-around" when seeking information on this campus.	6.38	5.24	1.79	1.14	6.27	5.67	1.61	0.60	-0.43	
★	64	Nearly all classes deal with practical experiences and applications.	6.67	6.47	0.84	0.20	6.36	5.90	1.35	0.46	0.57	
	65	Students are notified early in the term if they are doing poorly in a class.	6.50	6.20	1.26	0.30	6.36	5.58	1.71	0.78	0.62	

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Items: In Sequential Order

		Pulaski Technical College - SSI				National Community Colleges 2019-2022						
S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
★	66	Program requirements are clear and reasonable.	6.72	6.58	0.77	0.14	6.52	6.04	1.33	0.48	0.54	
★	67	Channels for expressing student complaints are readily available.	6.67	5.82	1.74	0.85	6.30	5.51	1.74	0.79	0.31	
★	68	On the whole, the campus is well-maintained.	6.72	6.47	0.96	0.25	6.48	6.31	1.10	0.17	0.16	
	69	There is a good variety of courses provided on this campus.	6.42	6.50	1.19	-0.08	6.51	6.18	1.21	0.33	0.32	
	70	I am able to experience intellectual growth here.	6.74	6.30	1.38	0.44	6.56	6.22	1.19	0.34	0.08	
	71	Campus item: The quality of student activities is excellent on campus.	5.96	5.90	1.67	0.06						
	72	Campus item: Your experience during your first year was excellent.	6.74	6.40	0.99	0.34						
	73	Campus item: Student activities are scheduled during times when I am able to attend.	6.19	5.53	1.88	0.66						
	74	Campus item: Faculty Advisors and Full-Time Advisors help me stay motivated to comp...	6.58	6.21	1.32	0.37						
	75	Campus item: Career Services supports my individual needs by providing guidance indi...	6.55	6.27	1.79	0.28						
	76	Campus item: The campus does an excellent job making me aware of how I should con...	6.50	5.79	1.58	0.71						
★	77	Campus item: The transition from Full-Time Advisor to Faculty Advisor, after the first se...	6.64	6.45	1.21	0.19						
	78	Campus item: Refund and billing policies were clear and made sense to me.	6.11	5.74	1.94	0.37						
	79	Campus item: The campus cares about students when they face challenges in life that e...	6.56	6.28	1.18	0.28						
	80	Campus item: The campus does an excellent job connecting students with student orga...	6.38	6.20	1.21	0.18						
	81	Institution's commitment to part-time students?		6.05	1.75			6.07	1.31		-0.02	
	82	Institution's commitment to evening students?		5.81	1.94			5.96	1.40		-0.15	
	83	Institution's commitment to older, returning learners?		6.33	1.15			6.07	1.36		0.26	
	84	Institution's commitment to under-represented populations?		6.47	0.80			6.05	1.33		0.42	
	85	Institution's commitment to commuters?		5.76	2.02			5.97	1.38		-0.21	
	86	Institution's commitment to students with disabilities?		6.12	1.73			6.15	1.30		-0.03	
	87	Cost as factor in decision to enroll.	6.25				6.39					

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Items: In Sequential Order

		Pulaski Technical College - SSI				National Community Colleges 2019-2022						
Scale												
All												
S/C	No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	88	Financial aid as factor in decision to enroll.	6.05				6.29					
	89	Academic reputation as factor in decision to enroll.	5.95				6.11					
	90	Size of institution as factor in decision to enroll.	5.26				5.46					
	91	Opportunity to play sports as factor in decision to enroll.	4.08				4.22					
	92	Recommendations from family/friends as factor in decision to enroll.	5.56				5.34					
	93	Geographic setting as factor in decision to enroll.	5.89				5.85					
	94	Campus appearance as factor in decision to enroll.	5.52				5.50					
	95	Personalized attention prior to enrollment as factor in decision to enroll.	5.40				5.72					

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

National Group Means are based on 79,049 records

Institutional Summary

Item Percentages

This report provides a look at the percentage of responses that indicated an answer of 6 or 7 to the items in the survey; 6 is considered "important" or "satisfied" and 7 is considered "very important" or "very satisfied."

Pulaski Technical College - SSI

National Community Colleges 2019-2022

No	Item	Importance %	Satisfaction %	Gap %	Importance %	Satisfaction %	Gap %	Difference
1	Most students feel a sense of belonging here.	64%	59%	5%	75%	66%	9%	-7%
2	Faculty care about me as an individual.	71%	57%	14%	81%	67%	14%	-10%
3	The quality of instruction in the vocational/technical programs is excellent.	81%	77%	4%	84%	67%	17%	10%
4	Security staff are helpful.	68%	57%	11%	78%	70%	8%	-13%
5	The personnel involved in registration are helpful.	90%	71%	19%	85%	72%	13%	-1%
6	My academic advisor is approachable.	75%	81%	-6%	87%	74%	13%	7%
7	Adequate financial aid is available for most students.	62%	57%	5%	86%	68%	18%	-11%
8	Classes are scheduled at times that are convenient for me.	71%	68%	3%	86%	69%	17%	-1%
9	Internships or practical experiences are provided in my degree/certificate program.	79%	74%	5%	79%	62%	17%	12%
10	Child care facilities are available on campus.	55%	50%	5%	63%	50%	13%	0%
★ 11	Security staff respond quickly in emergencies.	96%	89%	7%	86%	72%	14%	17%
12	My academic advisor helps me set goals to work toward.	74%	63%	11%	81%	66%	15%	-3%
13	Financial aid awards are announced to students in time to be helpful in college planning.	72%	58%	14%	85%	65%	20%	-7%
14	Library resources and services are adequate.	94%	71%	23%	85%	77%	8%	-6%
🚩 15	I am able to register for classes I need with few conflicts.	89%	55%	34%	88%	72%	16%	-17%
16	The college shows concern for students as individuals.	85%	60%	25%	83%	64%	19%	-4%
★ 17	Personnel in the Veterans' Services program are helpful.	89%	100%	-11%	75%	64%	11%	36%
18	The quality of instruction I receive in most of my classes is excellent.	100%	81%	19%	90%	68%	22%	13%
★ 19	This campus provides effective support services for single parents.	86%	100%	-14%	76%	64%	12%	36%
🚩 20	Financial aid counselors are helpful.	88%	65%	23%	86%	68%	18%	-3%
21	There are a sufficient number of study areas on campus.	83%	74%	9%	82%	76%	6%	-2%
22	People on this campus respect and are supportive of each other.	95%	75%	20%	85%	75%	10%	0%

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Institutional Summary

Item Percentages

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Pulaski Technical College - SSI

National Community Colleges 2019-2022

No	Item	Importance %	Satisfaction %	Gap %	Importance %	Satisfaction %	Gap %	Difference
23	Faculty are understanding of students' unique life circumstances.	88%	78%	5%	86%	68%	18%	10%
24	Parking lots are well-lighted and secure.	78%	79%	-1%	84%	72%	12%	7%
★ 25	My academic advisor is concerned about my success as an individual.	89%	84%	5%	84%	66%	18%	18%
26	Library staff are helpful and approachable.	80%	100%	-20%	83%	79%	4%	21%
27	The campus staff are caring and helpful.	88%	74%	9%	86%	76%	10%	-2%
28	It is an enjoyable experience to be a student on this campus.	100%	79%	21%	85%	73%	12%	6%
🚩 29	Faculty are fair and unbiased in their treatment of individual students.	100%	90%	10%	88%	74%	14%	16%
30	The career services office provides students with the help they need to get a job.	91%	90%	1%	84%	70%	14%	20%
★ 31	The campus is safe and secure for all students.	89%	79%	10%	90%	81%	9%	-2%
★ 32	My academic advisor is knowledgeable about my program requirements.	88%	94%	-6%	90%	75%	15%	19%
33	Admissions counselors accurately portray the campus in their recruiting practices.	100%	85%	15%	83%	72%	11%	13%
34	Computers and/or Wi-Fi are adequate and accessible.	88%	82%	6%	85%	78%	7%	4%
🚩 35	Policies and procedures regarding registration and course selection are clear and well-p...	88%	71%	17%	87%	72%	15%	-1%
★ 36	Students are made to feel welcome on this campus.	94%	83%	11%	88%	78%	10%	5%
🚩 37	Faculty take into consideration student differences as they teach a course.	88%	71%	17%	84%	65%	19%	6%
38	The student center is a comfortable place for students to spend their leisure time.	82%	80%	2%	79%	74%	5%	6%
★ 39	The amount of student parking space on campus is adequate.	93%	94%	-1%	84%	69%	15%	25%
★ 40	My academic advisor is knowledgeable about the transfer requirements of other schools.	92%	91%	1%	87%	71%	16%	20%
41	Admissions staff are knowledgeable.	89%	78%	11%	87%	76%	11%	2%
🚩 42	The equipment in the lab facilities is kept up to date.	100%	87%	13%	86%	74%	12%	13%
🚩 43	Class change (drop/add) policies are reasonable.	94%	82%	12%	85%	76%	9%	6%

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Institutional Summary

Item Percentages

This report provides a look at the percentage of responses that indicated an answer of 6 or 7 to the items in the survey; 6 is considered "important" or "satisfied" and 7 is considered "very important" or "very satisfied."

Pulaski Technical College - SSI

National Community Colleges 2019-2022

No	Item	Importance %	Satisfaction %	Gap %	Importance %	Satisfaction %	Gap %	Difference
44	I generally know what's happening on campus.	83%	58%	25%	71%	62%	9%	-4%
45	This institution has a good reputation within the community.	100%	85%	15%	84%	79%	5%	6%
46	Faculty provide timely feedback about student progress in a course.	94%	84%	10%	87%	68%	19%	16%
★ 47	There are adequate services to help me decide upon a career.	94%	88%	6%	85%	70%	15%	18%
★ 48	Counseling staff care about students as individuals.	92%	83%	9%	86%	73%	13%	10%
49	Admissions counselors respond to prospective students' unique needs and requests.	94%	86%	8%	85%	72%	13%	14%
★ 50	Tutoring services are readily available.	92%	91%	1%	86%	78%	8%	13%
🚩 51	There are convenient ways of paying my school bill.	80%	62%	18%	87%	75%	12%	-13%
🚩 52	This school does whatever it can to help me reach my educational goals.	94%	53%	41%	87%	69%	18%	-16%
53	The assessment and course placement procedures are reasonable.	88%	72%	16%	85%	73%	12%	-1%
54	Faculty are interested in my academic problems.	88%	75%	13%	83%	66%	17%	9%
55	Academic support services adequately meet the needs of students.	81%	73%	8%	86%	72%	14%	1%
🚩 56	The business office is open during hours which are convenient for most students.	92%	69%	23%	83%	72%	11%	-3%
57	Administrators are approachable to students.	88%	72%	16%	84%	71%	13%	1%
🚩 58	Nearly all of the faculty are knowledgeable in their fields.	100%	83%	17%	90%	78%	12%	5%
59	New student orientation services help students adjust to college.	82%	78%	4%	82%	70%	12%	8%
60	Billing policies are reasonable.	75%	71%	4%	85%	72%	13%	-1%
61	Faculty are usually available after class and during office hours.	93%	82%	11%	86%	77%	9%	5%
62	Bookstore staff are helpful.	88%	69%	19%	82%	76%	6%	-7%
63	I seldom get the "run-around" when seeking information on this campus.	81%	53%	28%	82%	65%	17%	-12%
★ 64	Nearly all classes deal with practical experiences and applications.	94%	89%	5%	84%	70%	14%	19%

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Institutional Summary

Item Percentages

This report provides a look at the percentage of responses that indicated an answer of 6 or 7 to the items in the survey: 6 is considered "important" or "satisfied" and 7 is considered "very important" or "very satisfied."

Pulaski Technical College - SSI

National Community Colleges 2019-2022

No	Item	Importance %	Satisfaction %	Gap %	Importance %	Satisfaction %	Gap %	Difference
65	Students are notified early in the term if they are doing poorly in a class.	88%	80%	8%	84%	63%	21%	17%
★ 66	Program requirements are clear and reasonable.	100%	95%	5%	89%	75%	14%	20%
🚩 67	Channels for expressing student complaints are readily available.	94%	71%	23%	82%	61%	21%	10%
★ 68	On the whole, the campus is well-maintained.	100%	89%	11%	87%	83%	4%	6%
69	There is a good variety of courses provided on this campus.	89%	90%	-1%	89%	79%	10%	11%
70	I am able to experience intellectual growth here.	95%	85%	10%	90%	80%	10%	5%
71	Campus item: The quality of student activities is excellent on campus.	83%	81%	2%				
72	Campus item: Your experience during your first year was excellent.	95%	85%	10%				
73	Campus item: Student activities are scheduled during times when I am able to attend.	69%	53%	16%				
74	Campus item: Faculty Advisors and Full-Time Advisors help me stay motivated to com...	89%	79%	10%				
75	Campus item: Career Services supports my individual needs by providing guidance indi...	91%	91%	0%				
76	Campus item: The campus does an excellent job making me aware of how I should co...	89%	68%	21%				
★ 77	Campus item: The transition from Full-Time Advisor to Faculty Advisor, after the first se...	91%	91%	0%				
78	Campus item: Refund and billing policies were clear and made sense to me.	83%	74%	9%				
79	Campus item: The campus cares about students when they face challenges in life that ...	89%	83%	6%				
80	Campus item: The campus does an excellent job connecting students with student org...	81%	80%	1%				
81	Institution's commitment to part-time students?		76%			75%		1%
82	Institution's commitment to evening students?		71%			73%		-2%
83	Institution's commitment to older, returning learners?		81%			76%		5%
84	Institution's commitment to under-represented populations?		82%			75%		7%
85	Institution's commitment to commuters?		71%			73%		-2%
86	Institution's commitment to students with disabilities?		76%			78%		-2%

National Group Means are based on 79,049 records

Institutional Summary

Item Percentages

This report provides a look at the percentage of responses that indicated an answer of 6 or 7 to the items in the survey: 6 is considered "important" or "satisfied" and 7 is considered "very important" or "very satisfied."

Pulaski Technical College - SSI

National Community Colleges 2019-2022

No	Item	Importance %	Satisfaction %	Gap %	Importance %	Satisfaction %	Gap %	Difference
87	Cost as factor in decision to enroll.	75%			85%			
88	Financial aid as factor in decision to enroll.	76%			82%			
89	Academic reputation as factor in decision to enroll.	70%			76%			
90	Size of institution as factor in decision to enroll.	53%			59%			
91	Opportunity to play sports as factor in decision to enroll.	33%			40%			
92	Recommendations from family/friends as factor in decision to enroll.	61%			58%			
93	Geographic setting as factor in decision to enroll.	67%			70%			
94	Campus appearance as factor in decision to enroll.	62%			60%			
95	Personalized attention prior to enrollment as factor in decision to enroll.	55%			66%			

National Group Means are based on 79,049 records

Institutional Summary

Summary Items

	Pulaski Technical College - SSI	National Community Colleges 2019-2022	Difference	SS
Summary				
So far, how has your college experience met your expectations?	5.36	5.09	0.27	
1= Much worse than I expected	4%	1%		
2= Quite a bit worse than I expected	0%	1%		
3= Worse than I expected	8%	5%		
4= About what I expected	24%	27%		
5= Better than I expected	12%	24%		
6= Quite a bit better than I expected	12%	15%		
7= Much better than I expected	40%	23%		
Rate your overall satisfaction with your experience here thus far.	5.80	5.69	0.11	
1= Not satisfied at all	0%	1%		
2= Not very satisfied	0%	2%		
3= Somewhat dissatisfied	12%	4%		
4= Neutral	8%	9%		
5= Somewhat satisfied	12%	13%		
6= Satisfied	24%	38%		
7= Very satisfied	44%	30%		
All in all, if you had it to do over again, would you enroll here?	6.00	6.02	-0.02	
1= Definitely not	0%	1%		
2= Probably not	4%	2%		
3= Maybe not	4%	2%		
4= I don't know	8%	6%		
5= Maybe yes	12%	8%		
6= Probably yes	16%	28%		
7= Definitely yes	56%	49%		

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

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